

## Course Description

### Advanced Business Process Modeling Methodology

The objective of this course is to provide thorough knowledge of MEGA's modeling methodology and the best practices necessary for designing, optimizing and modeling

Business Processes. The methodology explained in this course has been developed by MEGA over the past 15 years through the experience gained on Business Process modeling projects and through the participation in international standard setting organizations (i.e. OMG).

#### Expected benefits

- Master MEGA's process analysis approach: identifying and describing processes to improve company performance and customer satisfaction.
- Understand how Business Processes can be categorized and broken down to obtain effective models.
- Correctly use Business Process functional and implementation views.

#### Course Content

- Overview of Business Process modeling principles
- Identifying and Breaking down Business Process
- Describing Business Process with the Implementation view
- Describing Business Process with the Functional view
- Aligning the Implementation and Functional Views
- Business Process modeling projects essentials (optimization, useful documents, project management, advice, etc.)

#### Reference

ABPM

#### Length

2 days

#### Public

- Business Process Modelers and Project Managers
- Business Process Managers and Owners
- Managers of departments involved in business process approaches (i.e. quality management)

#### Prerequisites

MEGA Process or basic knowledge of Business Process Modeling Methodology

## Lab exercises

The instructor led lab exercises will provide you with the practical experience you need to conduct Business Process modeling projects. Notably you will learn how to:

- Identify, categorize and organize “end-to-end” business processes
- Describe interactions between processes
- Model business processes with the implementation and functional views

## Seminar organization

Over 2 days, this course alternates theoretical presentations on business process modeling with the production of a real case scenario to enable a better understanding of the method. The trainer for this course is an experienced consultant who is knowledgeable in proper modeling techniques and has successfully led modeling projects.